



Fotena A. Zirps, Ph.D.

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Dr. Fotena Zirps has spent the last 20 years advocating and ensuring quality services for vulnerable individuals, including abused and neglected children and adults with mental illness and developmental disabilities. She has developed systems to serve these populations, including systems integration and programmatic/policy development; evaluation of services, including processes, outcomes and satisfaction; and improvement of services through Continuous Quality Improvement (CQI) and Quality Assurance (QA).

Dr. Zirps has worked with public and private child welfare agencies; mental health programs; and school systems. She has been involved with Florida's child welfare privatization since its inception in the mid-1990s. She has also served as a national trainer for the Council on Accreditation, consultant for the Child Welfare League of America, and chair of the National Council for Research in Child Welfare.

Dr. Zirps earned her Ph.D. in cognitive psychology from the Florida State University.